



DealerSYS

Transforming Dealer Communications

TotalCX Hosted PBX

AI-Driven Smart Communications Solution

CRM/DMS
INTEGRATION



Smart Features to Drive Your Business Forward

✓ Voice Platform

Add and edit as many users, devices, and groups regardless of your plan size.

✓ Call Flows

Use the drag-and-drop Call Flow manager to easily configure your service features.

✓ Menus and Routing

Record and build custom Menus via Call Flows where callers press 1, 2, 3, etc.

✓ Provisioning

Automatically connect Cisco, Obihai, Grandstream, Polycom, and Yealink phones with one click!

✓ Time of Day

Setup and manage features based on time and dates of your choosing.

✓ Find Me Follow Me

Add your mobile and other phones into our Platform for a truly unified solution.

✓ Conferencing

Build your own custom Conference Call bridges utilizing your unused lines.

✓ Hot Desk Extensions

Setup and login as a portable user to receive your calls on someone else's phone.

✓ Faxing

With Platform you can send and receive Faxes from your email on any number.

✓ DISA Dialing

Access your phone system, dial extensions, and mask your Caller-ID from any other phone.

✓ Advanced Voicemail

Our Advanced Voicemail delivers your messages to your phone, smartphone, and email.

✓ Redundant Datacenters

Our cloud Platform is incredibly reliable and always available, even if you're down or offline.

✓ Intercom & Paging

Create intercom and paging groups, with full support for intercom on all major brands.

✓ Ringing Groups

Ring multiple phones, devices, users, and groups at once by creating Groups and Ring Groups.



That's Not All!

Enjoy 40+
Built-in Sales &
Service Tools



Ready to Trade In
Your Phone System for
a Sales Intelligence
Engine?

- ★ **Recording Every Call Tracking**
- ★ **Click to Call**
- ★ **Inbound and Outbound Call**
- ★ **Dynamic Number Insertion**
 - ✓ Local Phone Numbers
 - ✓ Toll-free Phone Numbers
 - ✓ Unlimited Minutes
 - ✓ Managed Phone System
 - ✓ Auto-Attendants
 - ✓ Multi-Level Menus
 - ✓ Call Flows
 - ✓ Call History
 - ✓ Music on Hold
 - ✓ Extensions
 - ✓ Virtual Extensions
 - ✓ Real-time Registrations
 - ✓ Real-time Presence
 - ✓ PBX Connector
 - ✓ Call Recording (Beta)
 - ✓ Caller-ID Name
 - ✓ Caller-ID Prepend
 - ✓ Desk Phones
 - ✓ Softphone Apps
 - ✓ Conference Phones
 - ✓ Analog Adapters (ATAs)
- ✓ Mobile/Landline
- ✓ Devices
- ✓ Do Not Disturb
- ✓ Voicemail Boxes
- ✓ Voicemail to Email
- ✓ Fax to Email
- ✓ Hot Desking
- ✓ HD Calling
- ✓ Fax Boxes
- ✓ SMS/MMS Messaging (Beta)
- ✓ Call Forwarding
- ✓ Call Transfers
- ✓ Call Parking
- ✓ 3-way Calling
- ✓ Dial Directories
- ✓ DISA
- ✓ Blacklists
- ✓ Play Media
- ✓ Ring Groups
- ✓ Intercom and Paging
- ✓ Group Features
- ✓ Feature Codes
- ✓ Conference Bridge
- ✓ Number Manager
- ✓ Text to Speech



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